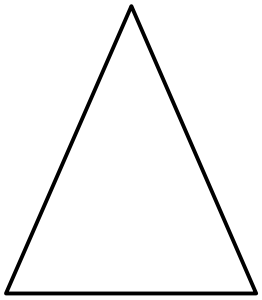

deter

Factors to be considered in the PIR include:

Customer/User Satisfaction

- Partnership/involvement

Strategic Impact and Effectiveness